



Delivering a Higher Standard of
Excellence to the Educational Market



Delivering the quality your facility service program deserves with the expertise and value that you demand.

While a well maintained, clean and safe environment is critical to the success of every campus, so too is a well-managed budget. At UG2, we understand the importance of all of these factors. We have over 350 years of combined management experience in the educational market. Whether you are a small, prestigious school or a large educational institution, partnering with UG2 will help you achieve the best and most seasoned facilities solution in the most cost effective manner.

It's a commitment we make by being citizens of the education industry and a commitment we keep by building meaningful partnerships to become an integral part of your school's community. After all, an institution is only as strong as the people who support it. Our primary goal is to support you – with best-in-class facility services that ensure your institution operates efficiently, effectively, and consistently, every day.

OUR MISSION

UG2's ongoing mission is to be the preeminent provider of comprehensive integrated facility services and solutions to the world's most discriminating clients. In doing so, we aim to be the benchmark that other service providers will be measured against time and time again.

4 Pillars Supporting Our Shared Success

From our focus on transition to implementing essential core programs, everything we do and everything you'll benefit from is a direct result of our four pillars of success:

PEOPLE

Our people are our greatest asset. We attract and retain people who are fulfilled by delivering exceptional service. So while we're a large corporation, we've worked hard to keep a small business feel and family-like environment. We offer our management team the most competitive wages and comprehensive benefits in the industry. We recognize and reward all those who go above and beyond to bring our core values to life. Our culture fosters higher employee retention and a staff whose experience you can count on day in and day out.

PROCESS

Whether it's implementing an asset and work order management solution or developing well-managed work flows in every area of our operations, process is central to everything UG2 does. We support each of these service delivery processes with robust reporting against key performance metrics. This enables data driven operating and capital decisions today as well as continuous improvement that ensures success tomorrow.

PREVENTION

UG2 recognizes the avoidance of unnecessary expenditures is a critical component of any successful facility services program. We deliver formalized preventative maintenance programs, proven life-safety systems, anticipatory planning and scheduling and develop standard operating procedures that ensure you achieve the most efficient and cost effective facility services possible.

PROGRESS

While UG2 delivers improvements from day one, our larger goal is long-term, sustained success. We take a Total Cost of Ownership ("TCO") approach to asset management. We promote sustainable energy programs and environmentally friendly operating procedures. Through our client-facing technology toolkit and our cloud-based technology platform with integrated mobility, UG2 is an innovative industry leader in client-driven technology solutions.

Together We Can Create The Ultimate Community Experience

*Partnering with UG2 you will be working with PHD's
(Passionate, Hardworking and Dedicated Professionals)*

Our senior management team has been working together for more than 25 years with a commitment to continually raising the industry's standard of excellence. UG2 embodies the next generation of leadership in facility services.

We deliver exactly what you need – a partner who does the heavy lifting which results in a pristine environment and exceptional customer experience.

The result is a partnership that allows you to focus on what you do best – attracting and retaining the best students and faculty, and delivering an exceptional educational environment.

What Sets UG2 Apart

Facility management in an academic environment is a complex and multi-faceted function. Our formalized processes supported by our strong management systems and intense dedication to consistency sets us apart from the competition. These include:

ACCOUNTABLE & RESPONSIBLE LEADERSHIP

We have clear cut accountability and accept full responsibility to ensure that your institution runs smoothly and efficiently.

LONG TERM VIEW TO PARTNERSHIP

Each and every one of our owners are actively involved in our day to day operations. We take a long-term view on partnerships. We make investments without external pressures of analysts, investors, or quarterly earning targets.

INDUSTRY LEADING QUALITY MANAGEMENT

By agnostically recommending and precisely implementing the right technology solutions for your institution, UG2 delivers quality work



order, asset, and energy management solutions as well as better capital planning. Through our use of CompuClean™ and other industry leading quality management solutions, we monitor workflow in real time and address potential issues as they arise.

DATA MANAGEMENT & REPORTING

We deliver weekly inspection reports, asset performance and maintenance cost analysis, quarterly cost summaries, and contract compliance follow-up. This will provide up-to-date service metrics to assess programs and make data-driven decisions regarding long-term planning, investments and operating execution.

INDUSTRY LEADING SUSTAINABILITY MINDSET

We take sustainability into consideration in everything that we do. From our use of eco-friendly chemicals in all of our maintenance operations to our championing of green initiatives, we have a proven ability to service LEED Certified "Class A" buildings. We will service your campus, spearhead initiatives and act as your advisors in all things sustainable.

STATE-OF-THE-ART EQUIPMENT

We continually reinvest in our maintenance, grounds, and custodial departments. We outfit our teams with cutting edge maintenance equipment and ensure that your institution will always be utilizing the most labor-efficient and quality driven solutions available.

How We Can Help:

INTEGRATED FACILITIES SOLUTIONS & STAND-ALONE FACILITIES MANAGEMENT SERVICE OFFERINGS



Plant Operations & Maintenance

- High & Low Pressure Steam Plant
- HVAC
- Electrical & Lighting
- Building Controls & Automation
- Plumbing, Pipefitting, Sprinkler



Environmental Services

- Green Cleaning
- Laundry
- Linen & Uniform Distribution
- Waste Stream & Recycling
- Residential Turn Overs



Energy Services

- Procurement & Expense
- Conservation
- Retro-commissioning



Events

- Moves Coordination
- Event Planning & Support



Landscaping

- Grounds Maintenance
- Snow Removal
- Landscape



Office Services

- Copy Center
- Mail Distribution
- Courier Services



Arena & Stadium Services

- Facilities Support
- Traffic & Parking



Safety

- Life Safety & Regulatory Support
- Security & Locksmith Services



Logistics

- Shipping & Receiving
- Just-in-time Inventory
- Warehouse



Help Desk & Call Center

- Computerized Maintenance Management
- Critical Alarm Monitoring & Response



Support Services

- Facilities Master Planning & Space
- Conditions Assessment & Capital Planning
- Project Management



LEARN MORE ABOUT US AT:

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