

## SAFE PASSAGE

Preventing Slips, Trips, and Falls in Facility Services

ebook





## **Preventing Slips, Trips, and Falls**

Slips, trips, and falls cause nearly 700 fatalities per year and many more injuries in the workplace

- Bureau of Labor Statistics





Falls are one of the leading causes of unintentional injuries in the U.S., accounting for 8.9 million visits to the emergency department.

-National Safety Council

"When it comes to preventing slips, trips, and falls, applying human behavior psychology is just as important as keeping walkways free of hazards."

- Adam Rabesa, Director, Environmental, Health & Safety

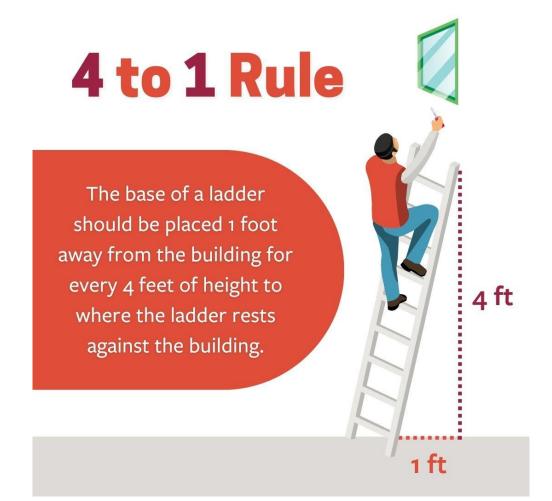




## **Take Safety to New Heights**

#### **LADDERS** and **STEP STOOLS**

Invest in the right ladders and step stools. Teach employees in their proper use, and make sure they are readily available throughout a facility.





## **Ladders and Step Stool Safety**

- Before using any ladder or stepladder, make sure it opens fully.
- ☐ Check that ladder extensions are fully locked and that the ladder legs are stable on a flat, non-slippery surface.
- ☐ Clean off any dust, grease or slippery material on the rungs, steps, or feet of a ladder before and after every use.
- □ Check ladders and scaffolds for cracks, debris, spills, and sharp edges.
- Know a ladder's load limit and never exceed it.
- □ Conduct annual assessments and inventory of all ladders at your site.
- Use extension and telescopic tools when applicable to eliminate the use of ladders.

# TOP Occupational Fatalities & Injuries





Falls from portable ladders (step, straight, combination, & extension) are one of the leading causes of occupational fatalities and injuries. (CDC)



#### **STOP and THINK**

Lifting and moving large, heavy or awkward items requires that you pause, get a dolly or recruit a partner, and make a plan.

- Keep dollies readily available.
- Arm every employee with a radio to request a buddy.
- Review your route before lifting the load.



Safety strategies can be derailed if tenants, visitors, or employees end up in unfamiliar territory.

- ☐ Use color-coding on curbs and ramps.
- Utilize wayfinding markings to prevent confusion and wrong turns.
- ☐ Use clear signage in multiple languages with visual cues in problem areas.
- □ Communicate with tenants in advance of conducting any work that may impact their environment.







#### STOP the CELL PHONE MADNESS

Injuries are on the rise from cellphone distraction, and employers and facilities must take formal action to address the issue.

- Restrict employee cellphone use when actively working/walking with no music or video playing on devices while working and no earbuds. Employees need to be alert to their surroundings.
- Post signs and reminders about limiting cell phone use.
- Encourage employees to remind people not to walk and text.

#### **Emergency departments had an estimated**





#### **KEEP IT LIGHT**

Installing and maintaining lighting systems is a crucial aspect of safety planning that is easily overlooked, especially in work areas that aren't frequented by guests and visitors.

- Ensure adequate lighting throughout the property, including in storage areas.
- Report and replace dimmed or missing bulbs promptly.
- Make sure motion sensors are pointed correctly and turn on instantly.





#### **FLOOR IT**

Wet or worn flooring, loose rugs, spills and even dust contribute to countless accidents every year.

- ☐ Use slip-resistant flooring.
- Run entrance mats all the way to your elevators.
- ☐ Use manufacturer-recommended floor cleaners.
- □ Keep degreasers on hand.
- Maintain flooring with regular spot checks.
- Watch for dust.
- Ensure adequate drainage.
- ☐ Install slip-resistant grates.
- ☐ Provide umbrella bags at every entrance and have staff encourage their use.
- ☐ Identify elevation changes with adequate signage and reflective tape.





#### **INSTITUTIONALIZE IT**

To be effective, safety practices and protocols must be deeply engrained in all processes.

- Document and report every incident.
- ☐ Investigate accidents, report findings, and course-correct.
- ☐ Hold regular employee training on applicable risks to each task.
- □ Specify a schedule of sidewalk checks that kicks up with inclement weather.
- ☐ Conduct and document scheduled safety walk-throughs.
- ☐ Train staff on job safety analysis and hazard recognition.
- Maintain sufficient levels of staffing.
- ☐ Advise employees on appropriate footwear.



Changing someone's daily habits is an extremely challenging task, making it crucial to implement requirements and processes that enforce specific behaviors and minimize risk.



- Adam Rabesa Director, Environmental Health & Safety



#### **RUN the RAILS**

Railings on stairwells and overhangs are essential and must be kept clean and secure.

- Double up on handrails for wider stairwells.
- ☐ Keep them spotless so people aren't unwilling to use them.
- ☐ Check and secure railings on a documented schedule.
- ☐ Provide hand sanitization at each stairwell entry/exit point.

#### **CUT the CORD**

Even the smallest wires and cords are an outsized problem when it comes to tripping hazards.

- Add outlets.
- ☐ Utilize wireless systems.
- Manage cables with non-trip sleeves.





#### **EMPLOY SPACE-SPECIFIC SAFETY MEASURES**

Tailoring safety to the space is essential—and bringing in an expert for a safety audit can help make your plan more secure.

- ☐ Install restroom grab bars.
- ☐ Improve accessibility in supply areas to avoid reaching/overextending.
- Ensure adequate headroom in all passageways.
- Avoid swinging doors at top and bottom of stairwells.
- ☐ Test emergency shutoff buttons and sensors on escalators.
- Keep trash emptied to avoid scattered debris.
- □ Dispose of oil-based products properly.
- Pay attention to drawers and doors that don't close securely.





## **Safety Strategies for Safe Passage**

Make safety a priority and integrate these strategies into your regular routines to preventing slips, trips and falls.



#### **QUESTIONS?**

Contact safety@ug2.com

